

Summer Newsletter 2018
Volume 37



Intersecting providers and payors for optimal care.

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Credentialing Management Software
Powered by Modio Health OneView

Have you seen our new cloud-based software? InteCare's Credentialing Management Software, powered by Modio Health OneView, keeps your organization compliant, organized, and secure all in one place! This software is ideal for organizations that want to accurately complete the credentialing and/or provider enrollment applications and reduce redundancy while still maintaining control of their database through the software. OneView uses public services and primary source verification data to automatically gather provider details like NPI, DEA, license numbers, education, and more. Eliminate the guesswork - let our Credentialing experts track each step and effectively manage the entire provider enrollment process. OneView provides flexibility to grow with your organization!

Contact us today at babbott@intecare.org to learn more or schedule a free online demonstration.

NEW Representative Payee Program

InteCare is starting a representative payee program! We are just in our initial stages and excited about the opportunity to be able to offer these services to organizations and relieve some of the administrative burden.

As the Representative Payee, InteCare will manage the individuals' Social Security funds and will work in collaboration with Care Coordinators located within the organization. Care Coordinators will work with clients to develop monthly budgets and help them prioritize expenses and work toward financial independence. We see this as a unique opportunity to assist organizations with clients in need of payee services. We hope to grow this program in the future.

If you are interested in learning more about our representative payee program, please contact Ashley Peavler apeavler@intecare.org.

Thank You, Vietnam Veterans



Nearly 50 years ago Vietnam Veterans returned home without honors or recognition, instead were met with insults and protest. This year, on March 29, InteCare's Supportive Service for Veteran Families Program (SSVF), along with other Veteran Organizations and U.S. Senator Joe Donnelly, welcomed home hundreds of Vietnam War veterans from across Indiana. The ceremony was to recognize, honor, and thank Vietnam Veterans and their families for their service and sacrifice. The event took place at Plainfield High School as part of the National Vietnam War Veterans Day celebration. In attendance were Gold Star Families, veterans of other eras, Vietnam veterans' families, and friends and members of the community.



Annalyn Bergin, SSVF Coordinator, represented the SSVF program, pictured above with Sen. Donnelly.



New Standards Require Credentialing of Formerly Rostered Providers

InteCare is making changes to our rostering organizations and facilities for the network. To ensure compliance with NCQA standards, InteCare will start credentialing all licensed providers in our network. By taking all network providers through the credentialing process, we can ensure each provider will be listed on the payor directories.

Once your providers have been credentialed, they will be on a three year recredentialing cycle. We will contact you six months in advance of their expiration date to begin the recredentialing process. We thank you for your understanding and patience during this change.

The InteCare Network staff will contact each organization regarding how this process will begin. If your organization would like to start the process now, please contact Julie Maxwell-Coker jmaxwellcoker@intecare.org.

Welcome Our New Team Member

We are excited to announce our new team member, Tricia Paul! Tricia joins us to assist with credentialing of our network providers and delegation contracts. She will also be lending her vast experience with Medicare and Medicaid projects and enrollments. Tricia's background is in Surgical Technology and Durable Medical Equipment Sales. She started and served as the President of Phoenix Medical, a DME company for 10 years, and a large part of her responsibilities were accreditation, ancillary credentialing, licenses and contracts. She also has a lot of experience billing Medicare and Medicaid. We are glad she has joined our team and look forward to working with her!

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