



*Intersecting providers and payors for optimal care.*

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Visit Our Website

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## **NEW YEAR, NEW BHOLT™ SYSTEM**

In October 2015, InteCare began the process of redesigning our BHOLT™ provider data management system in order to more efficiently and effectively manage all provider and administrative electronic information. We recently launched our new database internally for our Network and our Credentialing and Enrollment program. We have created this system to:

- Provide reporting and data analytics,
- Run canned reports that will keep all provider information up to date,
- Streamline the process of getting important claims data to the payors,
- Remove the burden of paper credentialing files, and
- Access the system via use of mobile devices



A few months ago, database external users at our large organizations participated in a step by step training on entering provider information into BHOLT™. InteCare received positive feedback from multiple centers and we would like to thank our Providers and Clients for your patience and participation.

As always, please give us your feedback and feel free to contact Shirley Roll ([sroll@intecare.org](mailto:sroll@intecare.org)) or Stacy Veach ([sveach@intecare.org](mailto:sveach@intecare.org)) if you have any questions.

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## CREENTIALING AND ENROLLMENT

**Let InteCare become your credentialing department and more,  
your "One Stop Shop"!**

The requirement of providing numerous payors, extensive information regarding your practice leaves you with a huge administrative and cost burden, as well as issues with your revenue cycle management. We provide one stop credentialing and enrollment for all treatment providers to all of your payors, including Medicaid, Medicare, and Commercial Insurance.

- Streamlines your credentialing process allowing less time between time of hire to time spent in billable hours
- Removes your administrative burden and decreases hidden costs associated with problems with credentialing and the lack of credentialing expertise.

**InteCare will take on the administrative burden and do it for less!**

- Manage and complete CAQH applications and updates for all of your licensed providers
- Complete and submit credentialing application packets for each payor
- Provide rosters to all payors as needed and upon special requests
- Provide updates and changes to all payors
- Manage all locations with the payors
- Enroll newly licensed staff as Medicaid and Medicare provider
- Interface with all payors on your behalf
- Obtain delegated credentialing upon request with all payors

Contact Kimberly Gray McDaniel ([kgraymcdaniel@intecare.org](mailto:kgraymcdaniel@intecare.org)) or Carol Gorbett ([cgorbett@intecare.org](mailto:cgorbett@intecare.org)) to calculate your return on investment and get started today!



"Having Intecare do credentialing for Porter-Starke Services has saved us time and money, especially as we add medical and dental through our FQHC. They know exactly what each insurer needs, manage CAQH for our providers, handle Medicaid, Medicare and commercial credentialing quickly and efficiently. They provide the follow up to make sure that we can get providers paid for what they do as fast as the insurer allows. And they do all this professionally and thoroughly. It feels like a partnership and not just a contract."

- Aileen Wehren, Porter Starke

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## BINGO FOR HEROES

On November 5, 2016 the Marine Foundation of Indiana teamed up with InteCare,

Inc. & Wish for Our Heroes to host a fundraiser called "Bingo for Heroes." The proceeds went to two great causes, InteCare's Veteran Donation Fund and Wish for Heroes. It was a night full of food, fun, and tons of prizes! Everyone had a chance to win the grand prize of \$1000. The fundraiser entailed a night of Bingo and prizes for 180 guests. InteCare's Veteran Donation Fund helps low-income Veteran families who are homeless or at risk of being homeless with hotels, emergency food, and items associated with maintaining permanent housing.

Bingo for Heroes raised \$10,000 for Veterans that evening. One hundred percent of the proceeds will go straight to Veterans and their families. InteCare would like to thank those who donated and attended the event. If you missed it, there is always next year. We've been invited back by the Marine Foundation to host another Bingo for Heroes fundraiser. If you're interested in donating to our Veteran's Donation Fund or participating in next year's event, please send an email to [SSVF@intecare.org](mailto:SSVF@intecare.org).



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## **EARLY BIRD REGISTRATION OPEN FOR ALLIES OF INDIANA SPRINGTIME PAINT PARTY FUNDRAISER**

On April 4, 2017, join us to "Unleash Your Inner Picasso" at our Springtime Paint Party Fundraiser. Paint your very own masterpiece in a fun, social, group setting, with an artist to guide you step by step in replicating the evening's featured painting. By the end of the class you will create a fabulous piece of artwork! With this instruction method, participants without a stroke of painting experience are at ease.

The evening will also include appetizers and a silent auction. Additional food and drink are available for purchase.

**[Register Now](#)**

Date: Tuesday, April 4, 2017 Time: 6-9pm

Early Bird Group Rate: \$48/person group of 10 or more

Early Bird Individual Rate: \$50 individual

Location: Bent Rail Brewery - 5301 N. Winthrop Ave, Indianapolis, IN



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## **VENITA MOORE IPS SCHOOL BOARD DISTRICT 2**



Congratulations to our former CFO, Venita Moore, for being elected to the IPS Board of School Commissioners!! InteCare is honored to have worked with Venita since 2005 and we have no doubt she will be successful in furthering education in Indianapolis.

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## **Welcome Our New Team Members**

**Kimberly Gray McDaniel, Sc.D., Chief Executive Director**

In August 2016, InteCare was very pleased to welcome Kimberly Gray McDaniel to the team. Dr. McDaniel has more than 25 years' experience creating effective and efficient health care administrative and delivery system service interventions and innovations valued by stakeholders and contributing to achievement of positive quality and financial outcomes.



During her career, Dr. McDaniel has held senior level positions at large payor organizations as well as provider organizations. She has developed integrated physical and behavioral health service delivery systems, payment models, and managed financial risk. Prior to joining InteCare, she served as the Executive Director and Chief Clinical Officer for Advantage Behavioral Health, Inc. of Centerstone of America. In this capacity was responsible for the day to day operations of Advantage's Care Management Entity including the management of financial risk, network development, credentialing, and claims processing and payments.

### **Samuel Jones, CPA**

Samuel Jones joined the InteCare team as Finance Controller in August as well. He graduated from Ball State University with a double major in Accounting and Economics and is highly involved with the Indiana CPA Society. While providing accounting and financial support, Sam is passionate in professional growth, both personally and for the team. We are fortunate to gain a team member who thrives to ensure the company is continually growing.



*We are excited to have Dr. McDaniel and Mr. Jones on board and know they will be a valuable asset to our team.*

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## **NOT A GOODBYE, BUT A SEE YOU LATER BECCA'S FAREWELL**

Although the InteCare team has mixed emotions about Becca Sigafus leaving to pursue her own endeavors; we were excited to support her next adventure. As many of you already know, Becca is truly an inspiration to family, friends, and colleagues. Not only is she a great role model to all, she can walk into any room and put a smile on everyone's face. Along with a remarkable work ethic, Becca has a great sense of humor.

To celebrate a bitter-sweet, but special occasion, we surprised Becca with a "Crazy Hat" luncheon and enjoyed a Hawaiian Farewell Reception to honor 16 years of Becca's contributions and accomplishments while working with InteCare. Thank you to everyone who was able to attend the reception and/or sent pictures and well wishes for the slideshow surprise.





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