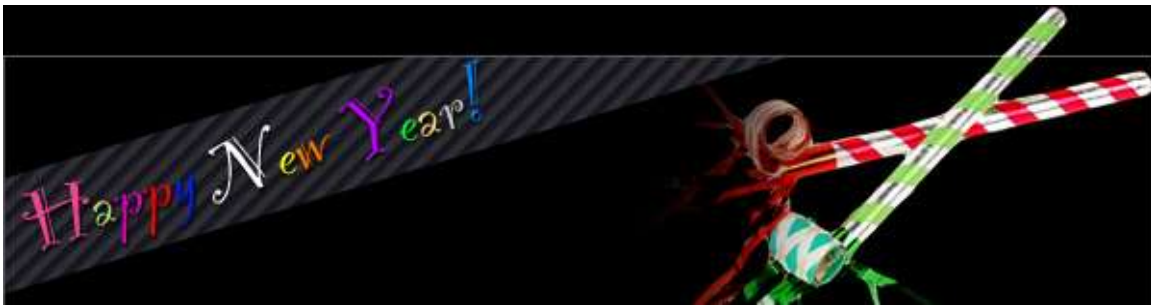


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Status of Redesign of InteCare, Inc. BHOLT™ System

Ever been involved in an information system transformation? How about an update or redesign of an electronic medical record or management system? If you said yes, you may have experienced frustrations with delays to your intended implementation schedule due to a myriad of unforeseen challenges. Even when you work hard to be proactive with designing, creating and developing your own system as we did, problems occur out of nowhere. Well - we feel your pain! We planned to launch the new BHOLT™ system in early 2015; not in calendar year 2016. But alas we are finally seeing the light at the end of the tunnel. To our Providers and Clients that have been waiting for us to get this up and running, thank you so much for your patience! In October 2015, InteCare began the process of redesigning our BHOLT™ provider data management system in order to more effectively and efficiently manage all provider and administrative electronic information across our current and new programs ensuring that all of our processes meet NCQA and URAC applicable standards. In addition, we have created our system to be able to provide reporting and data analytics, with the capability to capture and report on provider specific outcomes and performance measurements. You will be able to access this system via use of mobile devices as well! We are targeting our redesigned system "go live" date in March for our Network books of business and our Credentialing and Enrollment program. Any database external users at our



large organizations, we will be contacting each of you to schedule training in order to walk through these changes.

If you have any questions, please feel free to contact Becca Sigafus at bsigafus@intecare.org or Shirley Roll at sroll@intecare.org.

InteCare Receives 3 Year CARF Accreditation

CARF International has announced that InteCare has received a Three-Year CARF accreditation in Rapid Rehousing and Homeless Prevention for our Supportive Services for Veteran Families (SSVF) program. This is the highest level of accreditation awarded by CARF and demonstrates InteCare's commitment to excellence and conformance with the CARF standards. An organization receiving a Three-Year Accreditation has put itself through a rigorous peer review process and has demonstrated to a team of surveyors during an on-site visit that its programs and services are of the highest quality.



CARF is an independent, nonprofit accrediting body whose mission is to promote the quality, value, and optimal outcomes of services through a consultative accreditation process that centers on enhancing the lives of the persons served. Founded in 1966 as the Commission on Accreditation of Rehabilitation Facilities, and now known as CARF, the accrediting body establishes persons served focused standards to help organizations measure and improve the quality of their programs and services.

For more information on our SSVF Program contact Ashley Peavler, apeavler@intecare.org

To learn more about CARF visit: www.CARF.org

InteCare Awarded RFF-2015-09: Positive Behavioral Interventions and Supports (PBIS) Initiative between CMHCs and Local Schools

In August 2015 InteCare was awarded RFF-2015-09 by the Family and Social Services Administration/ The Division of Mental Health and Addiction (DMHA). RFF-2015-09 includes Balanced Incentive Program funds and InteCare's role is to manage the disbursement of these funds to expand and enhance collaborations between the CMHCs and local schools. Up to a total of \$5.7 million in funding will be distributed to selected CMHC/School partnerships. This initiative will be of benefit to individuals meeting qualifications for Medicaid as it will improve access to community based services and supports, and help to prevent a need for intense long term services and supports.



The purpose of the collaborations is to implement Positive Behavioral Interventions and Supports (PBIS) in the local schools. Positive Behavior Interventions and Supports (PBIS) is an approach used in schools to establish behavioral supports and social culture needed for students to help them with social, emotional and academic success. PBIS is a framework that includes evidence-based behavioral interventions and a multi-tiered approach which can focus on the primary level (school-wide), secondary level (classroom), and tertiary level (individual) based upon the needs of the students.

InteCare has been working diligently to manage and oversee this initiative since August, 2015 as these funds must be encumbered by April 30, 2016. InteCare has been responsible for all tasks

associated with the formal announcement of funding and reviewing all subsequent proposals to make sure they meet specified criteria. InteCare's primary role is to provide oversight to ensure funds are being spent as intended. In doing this, InteCare has developed an internal PBIS Committee for review of all submitted documentation including initial eligibility details, completed need/readiness assessments, proposed action plans, requested updates and all reports and outcomes.

InteCare had an excellent response to this RFF and deemed approximately 200 CMHC/School partnerships eligible for this funding in late September. There are two funding points which consist of awarding up to \$15,000.00 for each CMHC/School partnership that meet all necessary criteria. The first funding point was just awarded and the next funding point will be awarded in March 2016. InteCare is very excited to be part of such a great opportunity for CMHCs and local schools.

Free Emotional CPR (eCPR) Training Available from Allies of Indiana



Allies of Indiana received a generous Consumer Operated Business Grant from DMHA this fiscal year to offer FREE eCPR training throughout the State. Allies is looking for sites across Indiana to host these free eCPR trainings for their communities. InteCare, in partnership with KEY Consumer Organization founded Allies in 2012 to bring innovative peer-run programs to Indiana. InteCare supports Allies in their efforts to bring eCPR to Indiana and requires their Supportive Services for Veteran Families (SSVF) team to be trained in this model. .

eCPR is a public health education program designed to teach people to assist others through an emotional crisis by three simple steps: C=Connecting, P=emPowering, and R=Revitalizing.

eCPR was developed by people who have learned from their own experience how to get through an emotional crisis and integrate the experience into a broader understanding themselves and others. Our approach is based on time-tested, basic common-sense principles of deep listening and interacting in a respectful manner.

If you are interested in learning more or hosting an eCPR training in your area, please contact Lara Williams lara@alliesindiana.org 317.237.5771. You can also visit the eCPR website to watch a short introductory video by clicking [HERE](#).

[eCPR Flyer](#)

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