



Provider Newsletter

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InteCare to Continue as Fiscal Agent for MHFRP Program



InteCare was selected by the State of Indiana to continue to serve as the fiscal agent for the Mental Health Funds Recovery Program (MHFRP). The contract, beginning July 1, 2013, is for two years, and includes an option for a two year extension, for a total of four years. We are extremely pleased to continue this role and to administer a successful program for the State and the participating agencies. Engaging Solutions continues to be our contracted partner to conduct a final financial review of the cost reports and completed claim prior to submission to the State. Sarah Shaughnessy, who had been completing the main portion of the review and communicating with the participating agencies, has left Engaging Solutions. Her review duties will be resumed by Charles Johnson who has worked on this process since 2008.

We are planning the next liaison training for the spring of 2014. In the meantime, please contact Jill Derryberry at jderryberry@intecare.org with any questions or training requests. We are always willing to come to your agency at your request to discuss the program with any new or existing MHFRP liaisons.

Thank you for your support of the MHFRP!

Suggestions?



Contact us at 317.237.5770 or visit our [website](#)



Submit Articles or Announcements!!



Cenpatico To No Longer Require OTRs for BH Outpatient Services in January 2014

In January 2014, the implementation of the Affordable Care



If your organization would like to submit articles or announcements for the InteCare Provider Newsletter please send your articles to:

Geoffrey Buck,
Psy.D., CEO

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Act will expand on the Mental Health Parity & Addiction Equity Act (MHPAEA), also referred to as the Federal Parity Law of 2008. This expansion, as it relates to Medicaid Managed Care plans, aims to provide equal protection for covered members to ensure that the coverage for mental health and substance use conditions will be comparable to and no more restrictive than coverage for general medical and surgical care. As a result of these changes, Cenpatco will no longer require participating providers to submit Outpatient Treatment Requests, (OTR), for behavioral health outpatient, (BHOP), services. Certain services such as inpatient, partial hospitalization, intensive outpatient, ECT, and psychological testing will still require authorization.

A more detailed communication will be sent to participating providers once the final rules from the Centers for Medicare and Medicaid Services, CMS, are known.



InteCare Receives Supportive Services for Veteran Families Grant

InteCare is very pleased to announce the start up of our new Supportive Services for Veteran Families (SSVF) Program. InteCare was awarded a grant from the Department of Veterans Affairs in the amount of 1.4 million dollars. The goal of the SSVF

Program is to promote housing stability among very low-income Veteran families who reside in or are transitioning to permanent housing. The grant funds eleven staff positions including a program supervisor, program assistant, five case managers and four peer mentors. Case management and peer mentor positions are subcontracted through four major mental health centers in the Indianapolis area including Adult and Child, Aspire, Gallahue and Midtown.

The program officially went live on November 20, 2013. The counties served by the grant include: Marion, Madison, Shelby, Johnson, Hancock, Hamilton & Boone.

To receive supportive services under this program you must:

1) Be a Veteran, or the member of a family in which the head of household, or the spouse of the head of household is a Veteran.

2) Meet income eligibility requirements: Your household annual income cannot exceed 50% of the area median income (AMI).

3) Be homeless or at imminent risk of becoming homeless.

What is the definition of a Veteran under the SSVF program?

A person who served in the active military, naval, or air service, and who was released under conditions other than

dishonorable.

InteCare's SSVF program will provide the following services as they relate to housing stability:

- Outreach services
- Case management services
- Peer support services
- Assistance obtaining VA benefits
- Assistance obtaining other public benefits and needed services within the community
- Temporary financial assistance that is necessary to stabilize housing
- Housing counseling & assistance with housing searches
- Financial planning as it relates to stabilizing housing
- Transportation services
- Child care as it relates to stabilizing housing

To arrange an eligibility screening appointment please call the SSVF toll free line at (855) 896-4345. SSVF staff are available to make community presentations and can make arrangements to meet with SSVF applicants at other locations when necessary. For further information regarding the SSVF program please contact SSVF Program Supervisor, Ashley Peavler at 317.472.4395 or at apeavler@intecare.org. Information about the program can also be found at www.Facebook.com/InteCareSSVF.

Please feel free to print the flyer or brochure below for anyone interested in the InteCare SSVF program.

[InteCare SSVF Flyer](#)

[InteCare SSVF Brochure](#)

To watch a video about the SSVF program click [here](#).



InteCare, Inc. Applying for URAC Health Network Reaccreditation

InteCare, Inc. is in the process of applying for Health Network (with Credentialing accreditation version 7.1) from URAC, a Washington, DC-based health care accrediting organization that establishes quality standards for the health care industry.

URAC's Health Network Accreditation standards include key quality benchmarks for network management, provider credentialing, quality management and improvement, and

consumer protection. URAC's standards require health networks to establish self-monitoring practices, emphasizing quality assurance and improvement.

"InteCare, Inc. should be commended for its decision to be reviewed under URAC's strict quality standards," said URAC Chief Operating Officer William Vandervennet . "It is critically important for health care organizations to make a commitment to quality and accountability."

URAC, an independent, nonprofit organization, is a leader in promoting health care quality through accreditation and certification programs. URAC's standards keep pace with the rapid changes in the health care system, and provide a mark of distinction for health care organizations to demonstrate their commitment to quality and accountability. Through its broad-based governance structure and an inclusive standards development process, URAC ensures that all stakeholders are represented in setting meaningful standards for the health care industry. For more information, visit www.uran.org.

For more information contact Becca Sigafus, Chief Operating Officer, at 317-237-5773 or at bsigafus@intecare.org

Has your office moved,
changed phone numbers,
or made any other major
change?



InteCare receives many emails, calls and inquiries about how a provider should notify us of any changes to their information. InteCare has created forms that providers need to fill out and formally submit to us before we make changes to your credentialing information. Changes in provider information may include changes to address, phone, fax number, tax identification number, business name, Medicaid number (IHCP #), NPI number, etc. If your organization has recently had a change you may contact Julie Maxwell-Coker, Credentialing Manager, at jmaxwellcoker@intecare.org, 317-829-5759, Carol Gorbett, Credentialing Specialist, at cgorbett@intecare.org, 317-237-5776. If you have questions about updating provider rostering information in the BHOLT database for MDWise and Cenpatico please contact Shirley Roll, Provider Database Representative, at sroll@intecare.org or at 317-472-7396.

Please also make sure that you notify Medicaid of any changes too. InteCare must mirror our information with Indiana Medicaid for the Managed Care Programs in order to make changes effective. If the information is changed with Indiana Medicaid you will experience less problems with

claims and billing. If you need help understanding how to submit your changes to Indiana Medicaid you may also contact Shirley Roll at sroll@intecare.org or at 317-472-7396.

